

BEGPRODNO : M-INT-00077132
BEGBATES : 265A-NY-280350-302~28828
DATE = 09/13/2001
FBIDESC R : ELIZABETH D. WILLIAMS
FULLTEXT :

9/14/01

ELIZABETH D. WILLIAMS, date of birth [REDACTED]
Social Security Number [REDACTED] home telephone [REDACTED]
[REDACTED] who

is the Pease Manager, was advised of the identities of the interviewers and the purpose of the interview. WILLIAMS furnished the following information:

9/11 Personal Privacy

WILLIAMS stated on September 11, 2001, at approximately 8 a.m., she was working in her office at LOGAN AIRPORT when MICHAEL WOODWARD, Manager of Flight Services for AMERICAN AIRLINES AA, advised her that they needed to go to Gate 32 because two flight attendants had been stabbed. Upon arrival at the gate, WILLIAMS and WOODWARD found an empty airplane. WOODWARD then got on the phone and contacted EVELYN NUNEZ, an employee of AA at LOGAN AIRPORT. While WOODWARD was on the phone, WILLIAMS searched the gate-side computer for information for the flight time of the airplane at Gate 32. WOODWARD then told WILLIAMS that NUNEZ was on the phone with a flight attendant that was in trouble. Shortly thereafter, WOODWARD relayed to WILLIAMS the fact that NUNEZ had lost contact with the flight attendant. At this time, WILLIAMS and WOODWARD realized they must have received the wrong information. Both WOODWARD and WILLIAMS speculated that the individuals they were looking for were the individuals on the flight that NUNEZ had spoken with. WILLIAMS and WOODWARD then proceeded to the location of NUNEZ. As WILLIAMS and WOODWARD entered the room, [REDACTED] an employee of AA, answered the phone and advised everyone that he was speaking with the same flight attendant NUNEZ had spoken with. WOODWARD then took the phone from [REDACTED] and began conversing with the flight attendant. The flight attendant identified herself as AMY SWEENEY True Name: MADELINE SWEENEY and explained that she was on Flight 11, which had just been hijacked. While WOODWARD was talking with SWEENEY, WILLIAMS looked up the flight information for AA Flight 11. NUNEZ then called Systems Operation Control SOC in Dallas, Texas, to advise them of the situation. After NUNEZ had a brief conversation with SOC, WILLIAMS took over the phone call and began repeating the information which WOODWARD was relaying for the flight attendant.

WILLIAMS stated while she was on the phone with SOC,

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she was repeating the information WOODWARD was calling out to her. The following is the information which WILLIAMS remembers WOODWARD relaying:

Two flight attendants have been stabbed. KAREN is on

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oxygen and BOBBI is hanging in there. One business class passenger, whose throat has been slashed, is presumed dead. Hijackers are Middle Eastern. They hijackers broke into the cockpit. AMY doesn't think the captain is flying the plane.

WILLIAMS stated WOODWARD asked SWEENEY, "What's wrong? What's wrong?" WILLIAMS explained that WOODWARD looked up from the phone and told everyone the phone line had died. Approximately one minute later, CRAIG KOPETZ arrived and advised everyone that Flight 11 had been hijacked and that an airplane had flown into the WORLD TRADE CENTER WTC. WILLIAMS stated the group then moved to their command center. Approximately 15 minutes later, WILLIAMS and the others realized Flight 11 was the same flight which crashed into the WTC.

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